

THE STATE OF NEW HAMPSHIRE

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PUBLIC UTILITIES COMMISSION
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April 15, 2013

Matthew J. Fossum
Counsel
Public Service Company of New Hampshire
P.O. Box 330
Manchester, NH 03105-0330

Re: DE 13-078, Public Service Company of New Hampshire
Request for a Waiver of Puc 1203.11

Dear Mr. Fossum:

On March 11, 2013, you filed on behalf of Public Service Company of New Hampshire (PSNH) a request to waive N.H. Code of Admin Rules Puc 1203.11 for collection activities related to accounts coded as "medical emergency." In its request, PSNH states that collection activities for accounts with a medical emergency certification may require specialized skills, knowledge or process outside the scope of PSNH's collection activities. PSNH further states that it is appropriate for a third party possessing those skills to identify itself separately in such circumstances.

The Commission has determined that the applicable standards for a waiver are satisfied and that granting a waiver of Puc 1203.11 in the limited circumstances described above is consistent with the public interest. Accordingly, the Commission has granted the waiver request.

Sincerely,

A handwritten signature in cursive script, appearing to read "Debra A. Howland".

Debra A. Howland
Executive Director

cc: Docket file
Service List (Electronically)

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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Docket #: 13-078-1 Printed: April 15, 2013

FILING INSTRUCTIONS:

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:
- DEBRA A HOWLAND
EXEC DIRECTOR
NHPUC
21 S. FRUIT ST, SUITE 10
CONCORD NH 03301-2429
- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.